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What is the difference between whitelisting & allow rules?

Created by Corey Tutewiler
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There is an important difference between whitelisting/blacklisting and adding/removing domains from the Blocked Domains List.

If an email domain or address is whitelisted, messages sent from that address will be delivered without getting analyzed and reviewed by Gaggle, even if they contain inappropriate material.

If an email domain or address is added as an allow rule, the content will be delivered, but it will still be analyzed and reviewed by Gaggle for inappropriate material.

In almost all circumstances, Gaggle recommends creating allow rules over whitelisting email domains and addresses. Contact Customer Support with further questions on this topic.

No labels